#### 1. Account Number

Your 10-digit account number.

#### 2. Due Date

Date your bill amount is due.

#### 3. Amount Due

Amount that is due for this month's bill

## 4. Contact Us

Phone number, email, website or PO Box if you need to reach us.

# 5. Message Board

Helpful information about easy ways to manage your account and save energy or money.

# 6. Parallel Generation

The net difference between energy produced and energy used.

# 7. Fuel Adjustment

This cost, billed per kWh used, is an additional charge that may be required to accommodate for changes in fuel prices.

# 8. Customer Charge

The customer charge covers the cost of operations to supply and maintain your utility service. This charge includes items like meters, other equipment, and account administration. The customer charge for each utility service is billed monthly.

# 9. Statewide Low-Income Assistance Fee

Utilities collect this fee and pass it to the State of Wisconsin. It is used to provide energy efficiency and utility bill payment assistance to low-income customers.

### 10. Tax

This includes state tax and county tax if applicable.

# Your parallel generation (net metering) bill explained



